FEEDBACK SURVEY REPORT AT PERIYAKULAM LAKE

COIMBATORE SMART CITY LIMITED

COIMBATORE

ACKNOWLEDGEMENT

At the outset, I would like to express my gratitude to Lord Almighty for his unfathomable love and protection that enabled me to complete the project victoriously and with a teachable heart.

I wish to express my genuine thanks to Dr**. N. RAJAKUMAR**, IRS., Chief Executive officer for providing an opportunity for an Internship in Coimbatore Smart City Limited.

I am very obliged to Mr. **M. SUBASH CHANDIRA**, Team Leader for his inspirations and guidance throughout the Internship Program.

I express my gratitude and respect to Mr**. A. THIRUMURTHI**, Transport Expert who gave valuable guidance and exceptional ideas in refining my quality of the work.

I express my sincere to Mr**. S. N. GANESHBABU**, Urban Infrastructure Expert for his inspirations throughout the Field Work.

I express my hearty gratitude to Mr**. C. ROOSEVELT**, Procurement & Contract Expert for his supervision and support during my Internship process and also thankful for helping the trainee to join the Coimbatore Smart City Limited.

Extremely special thanks to all the TULIP Interns Mr. **GOWTHAM. M**, Ms .**HARINI SHRI. R,** Mr. **MUHAMED ASHIR**. **S**, Mr**. NANDHAA SARRAVANAN** and Mr. **VENKATRAM. G** for their support and care during the period of the Internship.

I also extend my heartfelt thanks to the peoples who were all answered candidly to my queries related to the Periyakulam Lake, with a calm nature and in a respectable way.

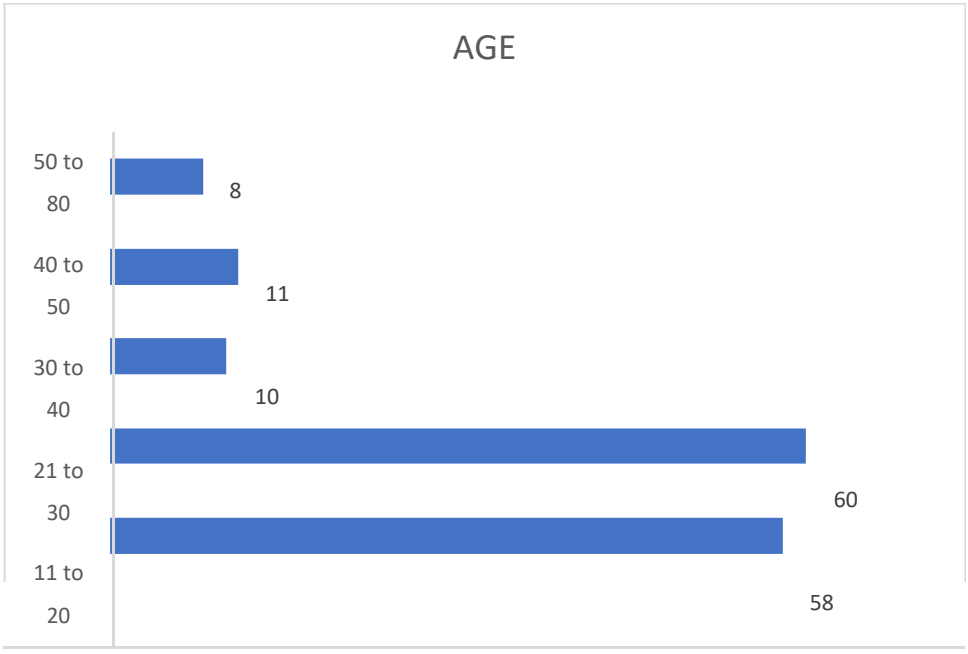
TABLE NO: 1

DISTRIBUTION OF THE SURVEY BY AGE

S.No	Age	No. of Respondent	Percentage
1.	11 to 20	58	38
2.	21 to 30	60	39
3.	30 to 40	10	7
4.	40 to 50	11	7
5.	50 to 80	8	5

GRAPH NO: 1

GRAPHICAL DISTRIBUTION OF THE SURVEY BY AGE



While analysing 38 percent of the respondents were in the age of 11 to 20, 39 percent of the respondents were in the age of 21 to 30, 7 percent of the respondents were in the age of 30 to 40, 7 percent of the respondents were in the age of 40 to 50 and 5 percent of the respondents were in the age of 50 to 80.

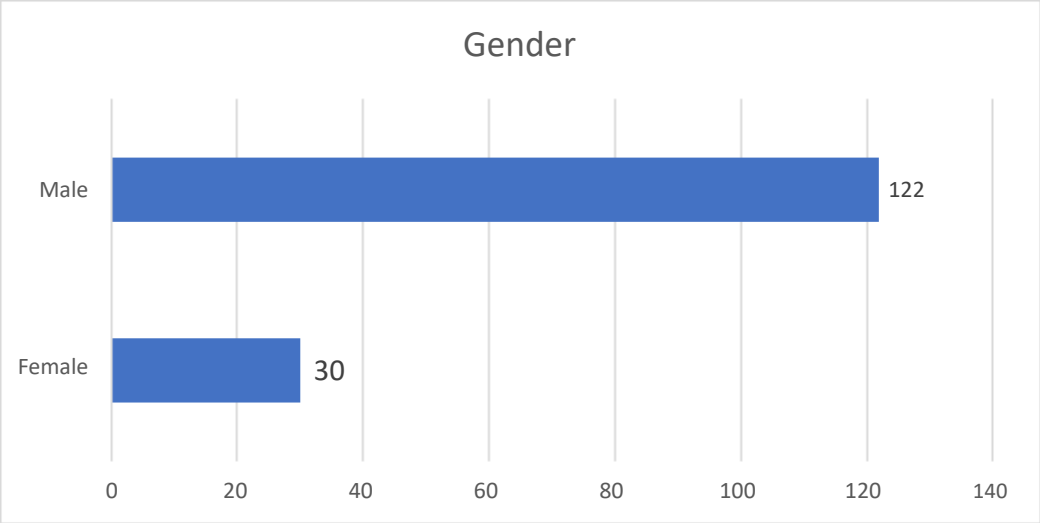
TABLE NO: 2

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Gender	No. of Respondent	Percentage
1.	Female	30	20
2.	Male	122	80

GRAPH NO: 2

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



It's found in the above table 80 percentage of the respondents were male and 20 percentage of the respondents were female

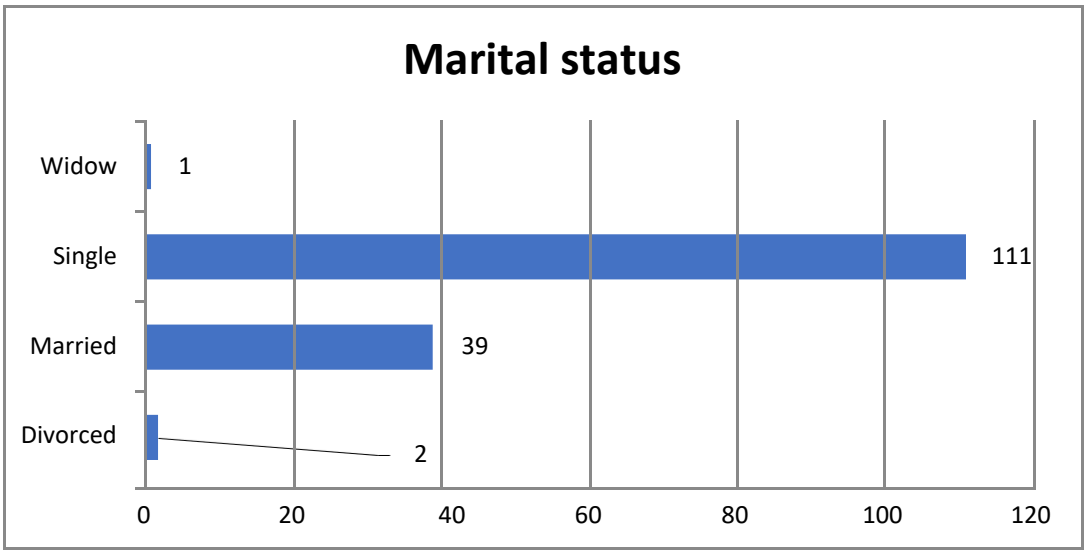
TABLE NO: 3

DISTRIBUTION OF THE SURVEY BY MARITAL STATUS

S.No	Marital Status	No. of Respondent	Percentage
1.	Divorced	1	1
2.	Married	39	25
3.	Single	111	73
4.	Widow	1	1

GRAPH NO: 3

GRAPHICAL DISTRIBUTION OF THE SURVEY BY MARTIAL STATUS



With regards to above table 1 percent of the respondents were divorced, 25 percent of the respondents were married, 73 percent of the respondents were single and 1 percent of the respondents were widow

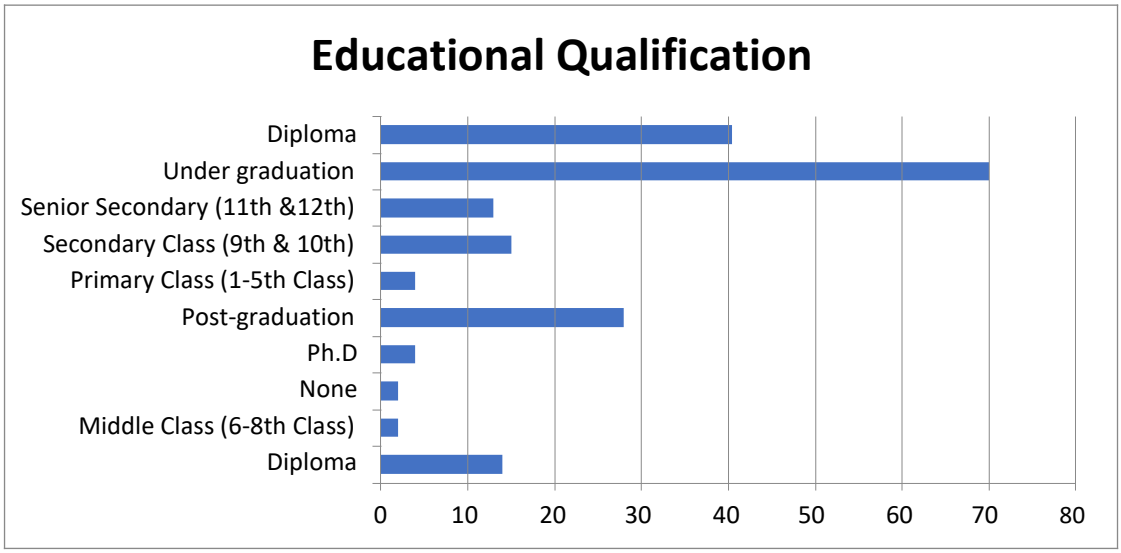
TABLE NO: 4

DISTRIBUTION OF THE SURVEY BY EDUCATION QUALIFICATION

S.No	Education Qualification	No. of Respondent	Percentage
1.	Diploma	14	9
2.	Middle Class (6-8th Class)	2	1
3.	None	2	1
4.	Ph.D	4	2
5.	Post-graduation	28	18
6.	Primary Class (1-5th Class)	4	2
7.	Secondary Class (9th & 10th)	15	10
8.	Senior Secondary (11th &12th)	13	9
9.	Under graduation	70	46

GRAPH NO: 4

GRAPHICAL DISTRIBUTION OF THE SURVEY BY EDUCATION QUALIFICATION



While analysing 9 percent of the respondents studied up to diploma, 1 percent of the respondents studied up to middle class, 1 percent of the respondents studied none, 2 percent of the respondents studied up to Ph.D, 18 percent of the respondents studied up to post graduation, 2 percent of the respondents studied up to primary class (1-5th class), 10 percent of the respondents studied up to secondary class (9th -10th), 9 percent of the respondents studied up to senior secondary (11th -12th) and 46 percent of the respondents studied up to under graduation

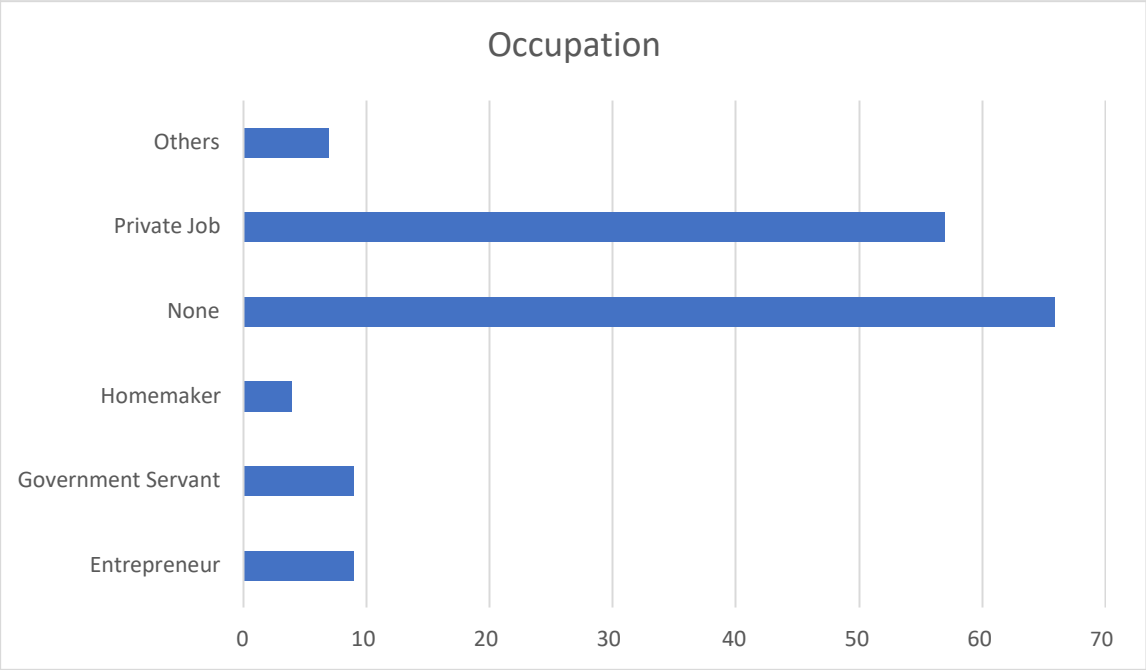
TABLE NO: 5

DISTRIBUTION OF THE SURVEY BY OCCUPATION

S.No	Occupation	No. of Respondent	Percentage
1.	Entrepreneur	9	6
2.	Government Servant	9	6
3.	Homemaker	4	3
4.	None	66	43
5.	Private Job	57	38
6.	Others	7	5

GRAPH NO: 5

GRAPHICAL DISTRIBUTION OF THE SURVEY BY OCCUPATION



This table shows 6 percent of the respondents are of entrepreneur and government servant, 3 percent of the respondents are home maker, 43 percent of the respondents are unemployed, 38 percent of the respondents are private job and 5 percent of the respondents are in the occupation of others.

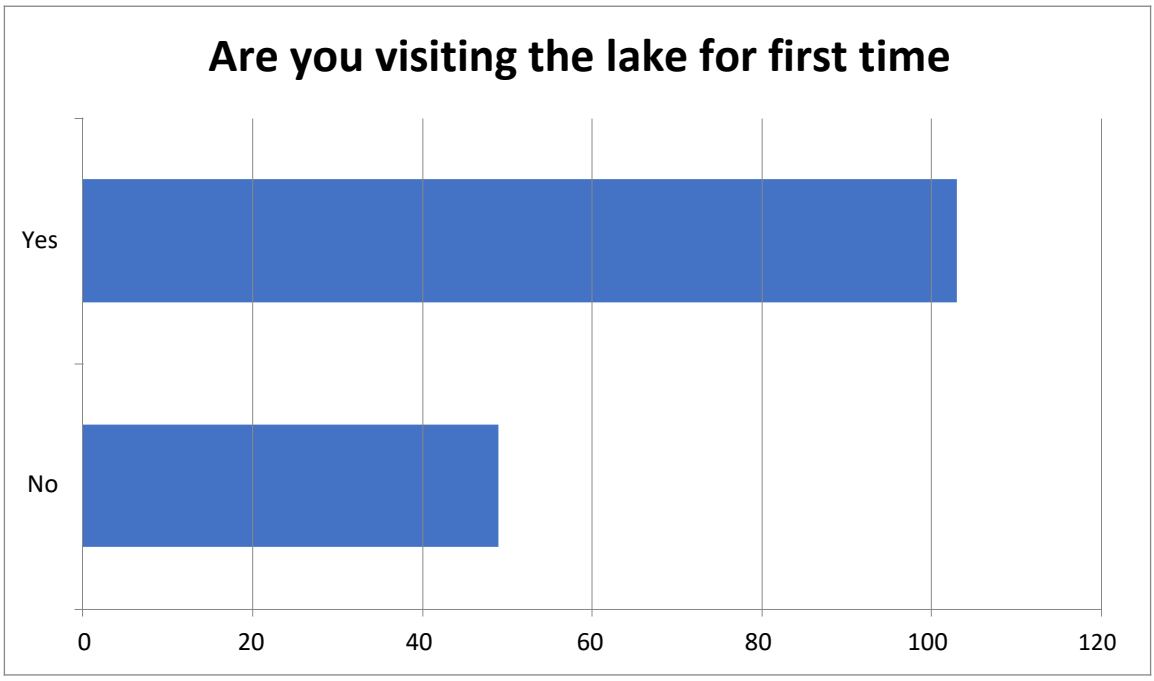
TABLE NO: 6

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Are you visiting the Lake for first time?	No. of Respondent	Percentage
1.	No	49	32
2.	Yes	103	68

GRAPH NO: 6

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



This table represents 32 percent of the respondents are visiting the lake for the first time is no and 68 percent of the respondents are visiting the lake for the first time is yes.

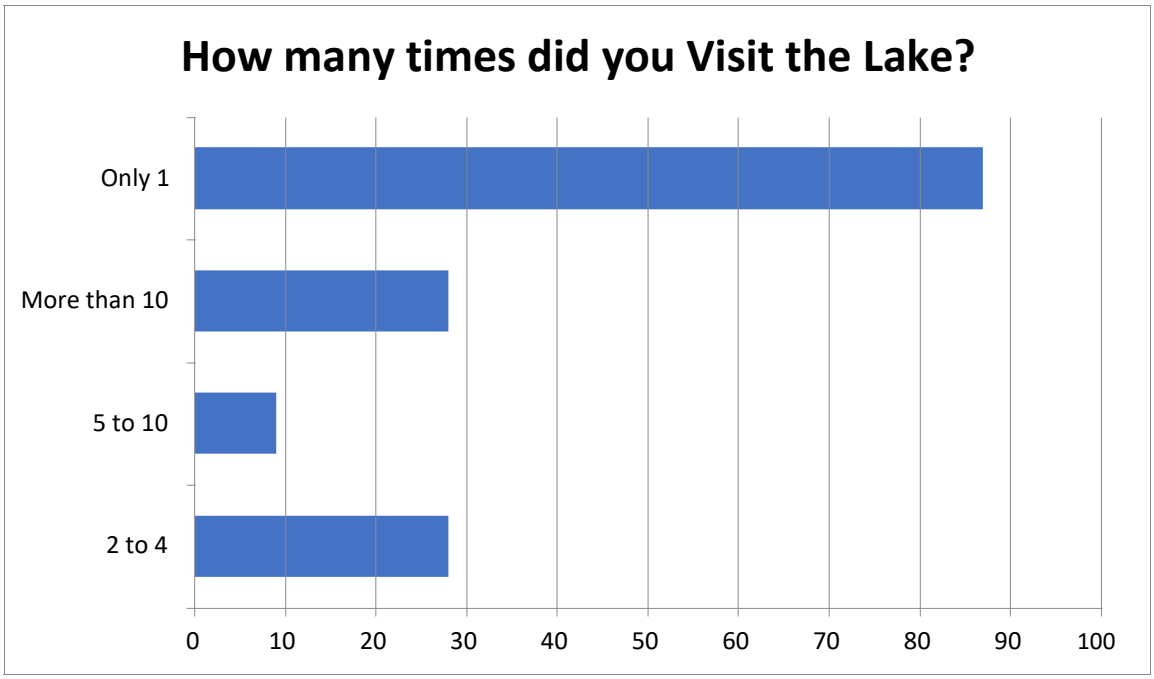
TABLE NO: 7

DISTRIBUTION OF THE SURVEY BY GENDER

S.No.	How many times did you visit the Lake?	No. of Respondent	Percentage
1.	2-4	28	18
2.	5-10	9	6
3.	More than 10	28	18
4.	Only 1	87	57

GRAPH NO: 7

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



While analysing 18 percent of the respondents are visiting the lake 2-4 times, 6 percent of the respondents are visiting the lake 5-10 times, 18 percent of the respondents are visiting the lake more than 10 times and 57 percent of the respondents are visiting the lake only 1 time.

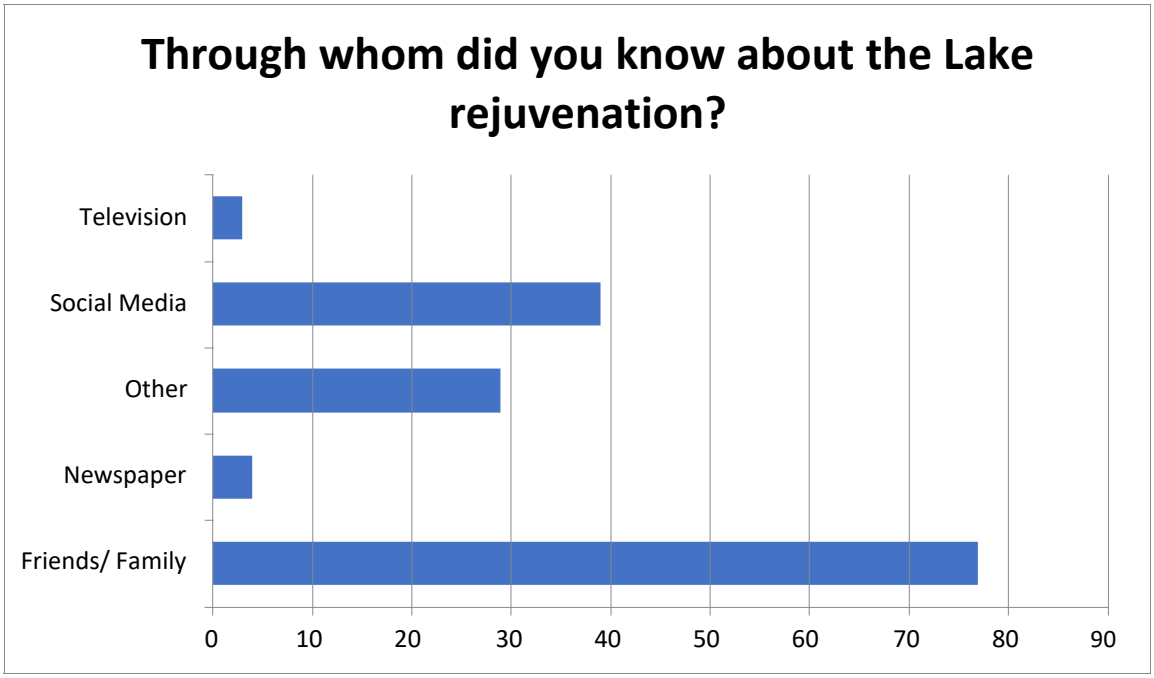
TABLE NO: 8

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Through whom did you know about the Lake rejuvenation?	No. of Respondent	Percentage
1.	Friends/ Family	77	51
2.	Newspaper	4	3
3.	Other	29	19
4.	Social Media	39	26
5.	Television	3	2

GRAPH NO: 8

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



It is inferred 51 percent of the respondents are get to known about the lake rejuvenation by friends and family, 3 percent of the respondents are get to known about the lake rejuvenation by newspaper, 19 percent of the respondents are get to known about the lake rejuvenation by others, 26 percent of the respondents are get to known about the lake rejuvenation by social media and 2 percent of the respondents are get to known about the lake rejuvenation by television.

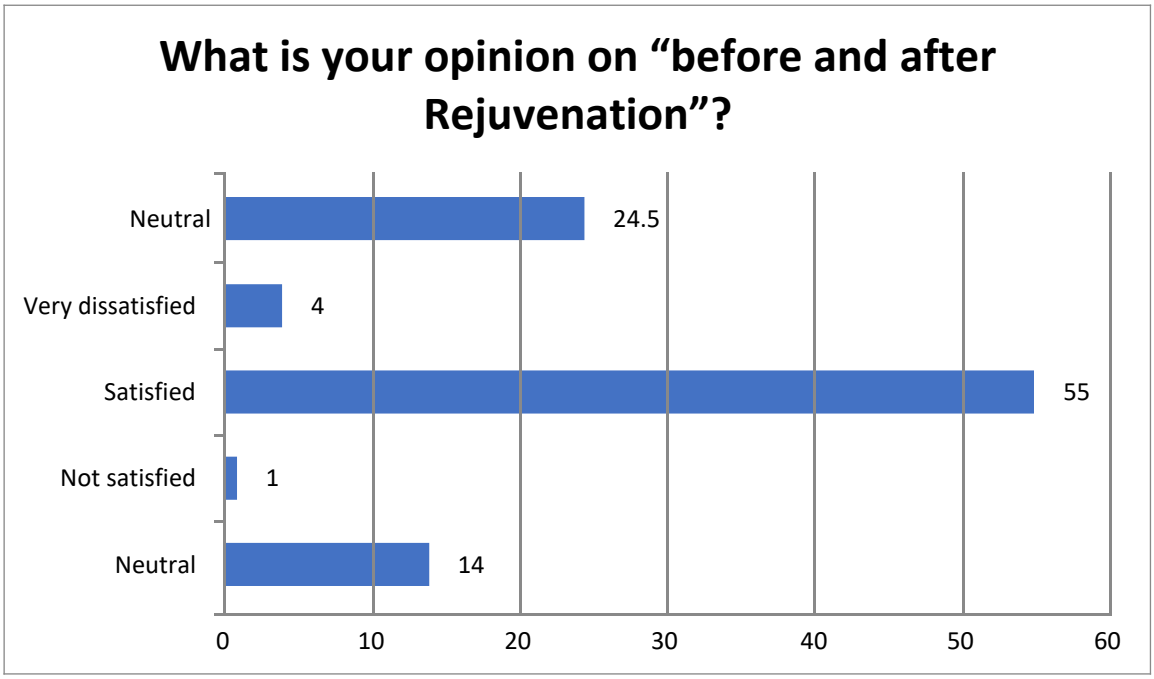
TABLE NO: 9

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	What is your opinion on "before and after Rejuvenation"?	No. of Respondent	Percentage
1.	Neutral	14	14
2.	Not satisfied	1	1
3.	Satisfied	55	56
4.	Very dissatisfied	4	4
5.	Very satisfied	78	25

GRAPH NO: 9

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



Regarding the above table 14 percent of the respondents opinion about before and after the rejuvenation is neutral, 1 percent of the respondents opinion about before and after the rejuvenation is not satisfied, 56 tenth percent of the respondents opinion about before and after the rejuvenation is satisfied, 4 tenth percent of the respondents opinion about before and after the rejuvenation is very dissatisfied and 25 tenth percent of the respondents opinion about before and after the rejuvenation is very satisfied.

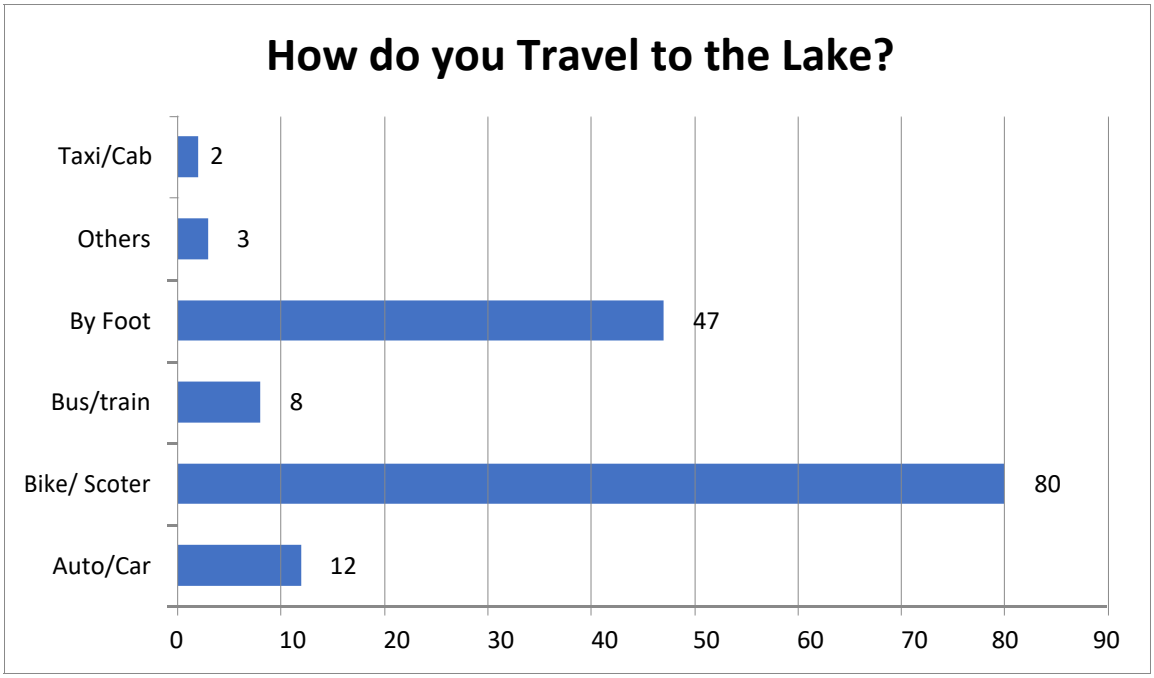
TABLE NO: 10

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	How do you Travel to the Lake?	No. of Respondent	Percentage
1.	Auto/Car	12	8
2.	Bike/ Scoter	80	53
3.	Bus/train	8	5
4.	By Foot	47	31
5.	Others	3	2
6.	Taxi/Cab	2	1

GRAPH NO: 10

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



It is found from the above table is 8 percent of the respondents used to travel to the lake by auto/car, 53 percent of the respondents used to travel to the lake by bike/scooter, 5 percent of the respondents used to travel to the lake by bus/train, 31 percent of the respondents used to travel to the lake by foot, 2 percent of the respondents used to travel to the lake by others and 1 percent of the respondents used to travel to the lake by taxi/cab.

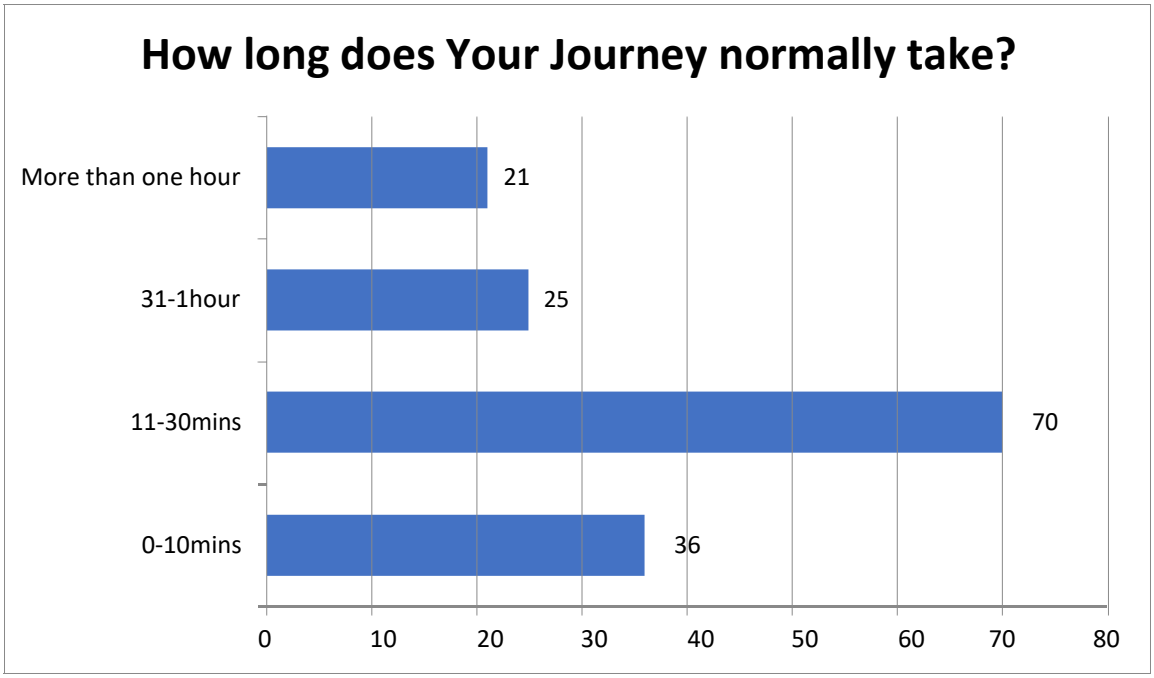
TABLE NO: 11

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	How long does Your Journey normally take?	No. Of Respondent	Percentage
1.	0-10mins	36	24
2.	11-30mins	70	46
3.	31-1hour	25	16
4.	More than one hour	21	14

GRAPH NO: 11

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



This table represents 24 percent of the respondents takes 0-10 minutes to reach the lake, 46 percent of the respondents takes 11-30 minutes to reach the lake, 16 percent of the respondents takes 30 minutes to 1 hour to reach the lake and 14 percent of the respondents take more than one hour to reach the lake.

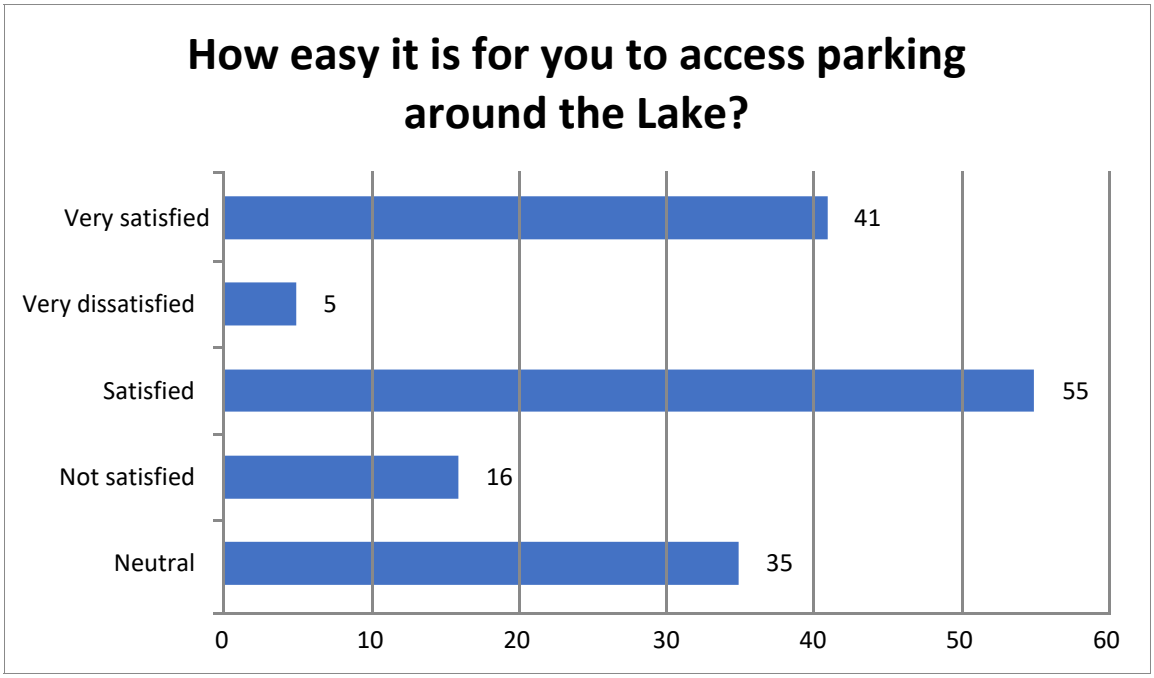
TABLE NO: 12

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	How easy it is for you to access parking around the Lake?	No. Of Respondent	Percentage
1.	Neutral	35	23
2.	Not satisfied	16	11
3.	Satisfied	55	36
4.	Very dissatisfied	5	3
5.	Very satisfied	41	27

GRAPH NO: 12

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



While analysing 23 percent of the respondents has easy to access parking around the lake is neutral, 11 percent of the respondents has easy to access parking around the lake is not satisfied, 36 percent of the respondents has easy to access parking around the lake is satisfied, 3 percent of the respondents has easy to access parking around the lake is very dissatisfied and 27 percent of the respondents has easy to access parking around the lake is very satisfied.

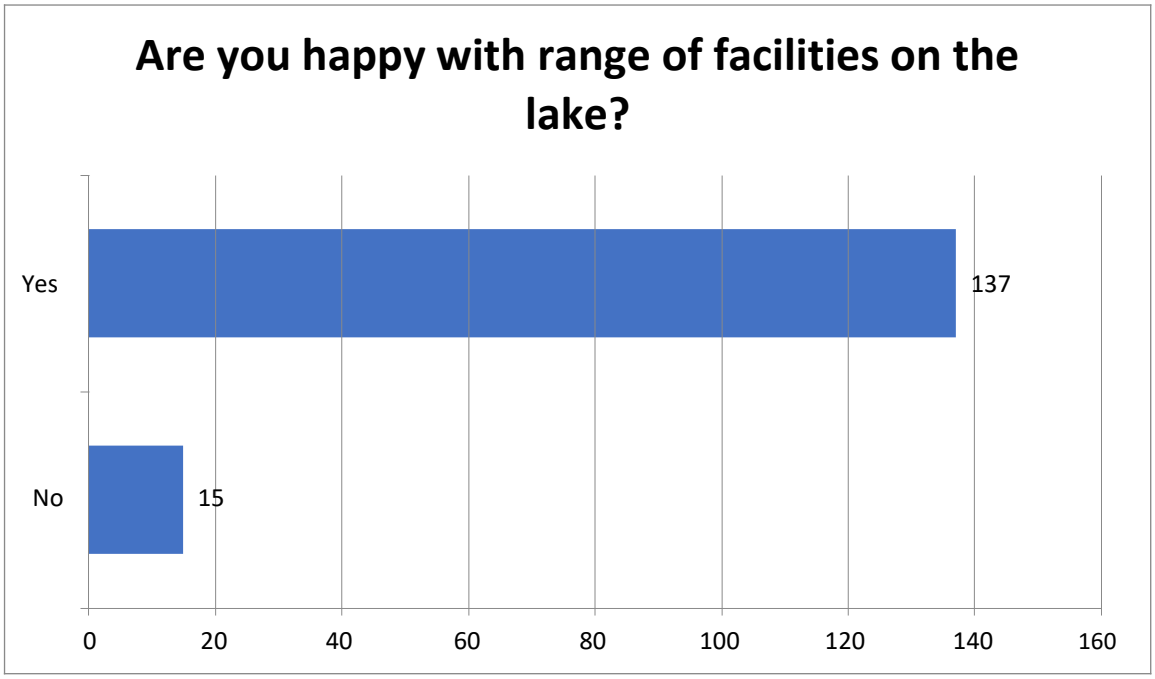
TABLE NO: 13

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Are you happy with range of facilities on the lake?	No. Of Respondent	Percentage
1.	No	15	10
2.	Yes	137	90

GRAPH NO: 13

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



It found in the above table 10 percent of the respondents are happy with the range of facilities on the lake is no and 90 percent of the respondents are happy with the range of facilities on the lake is yes.

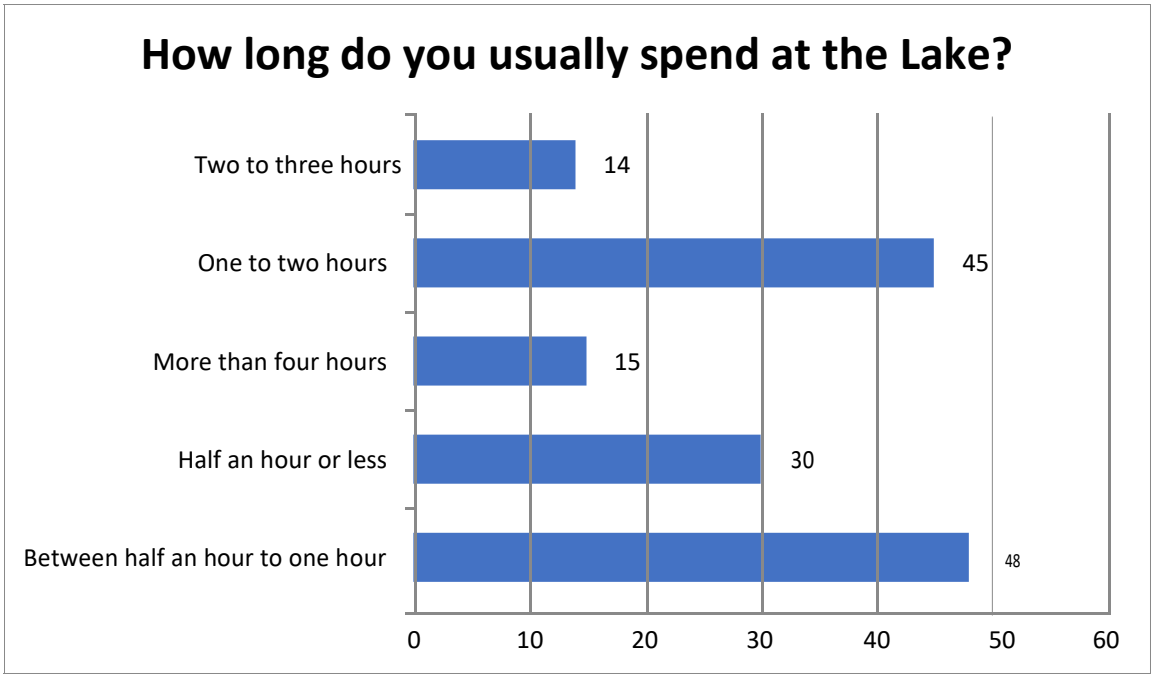
TABLE NO: 14

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	How long do you usually spend at the Lake?	No. Of Respondent	Percentage
1.	Between half an hour to one hour	48	31
2.	Half an hour or less	30	20
3.	More than four hours	15	10
4.	One to two hours	45	30
5.	Two to three hours	14	9

GRAPH NO: 14

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



While analysing 31 percent of the respondents usually spend time at lake is between half an hour to one hour, 20 percent of the respondents usually spend time at lake is half an hour less, 10 percent of the respondents usually spend time at lake is more than four hours, 30 percent of the respondents usually spend time at lake is one to two hours and 9 percent of the respondents usually spend time at lake is two to three hours.

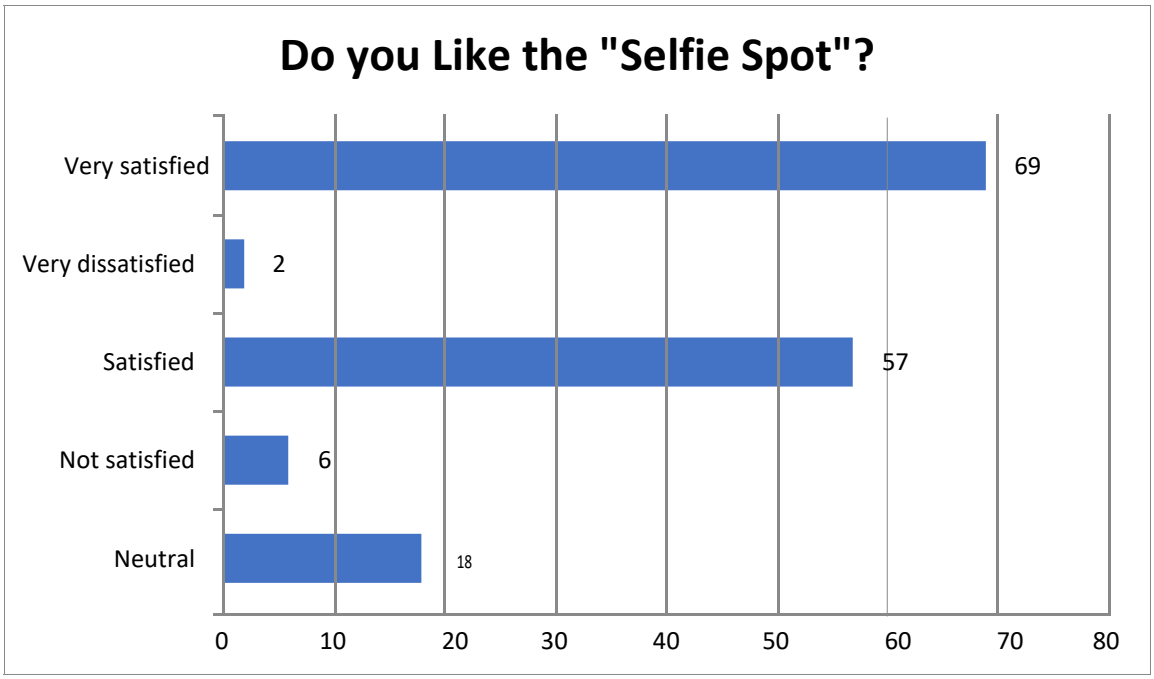
TABLE NO: 15

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Do you Like the "Selfie Spot"?	No. Of Respondent	Percentage
1.	Neutral	18	12
2.	Not satisfied	6	4
3.	Satisfied	57	38
4.	Very dissatisfied	2	1
5.	Very satisfied	69	45

GRAPH NO: 15

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



The table represents 12 percent of the respondents like the selfie spot is neutral, 4 percent of the respondents like the selfie spot is not satisfied, 38 percent of the respondents like the selfie spot is satisfied, 1 percent of the respondents like the selfie spot is very dissatisfied and 45 percent of the respondents like the selfie spot is very satisfied.

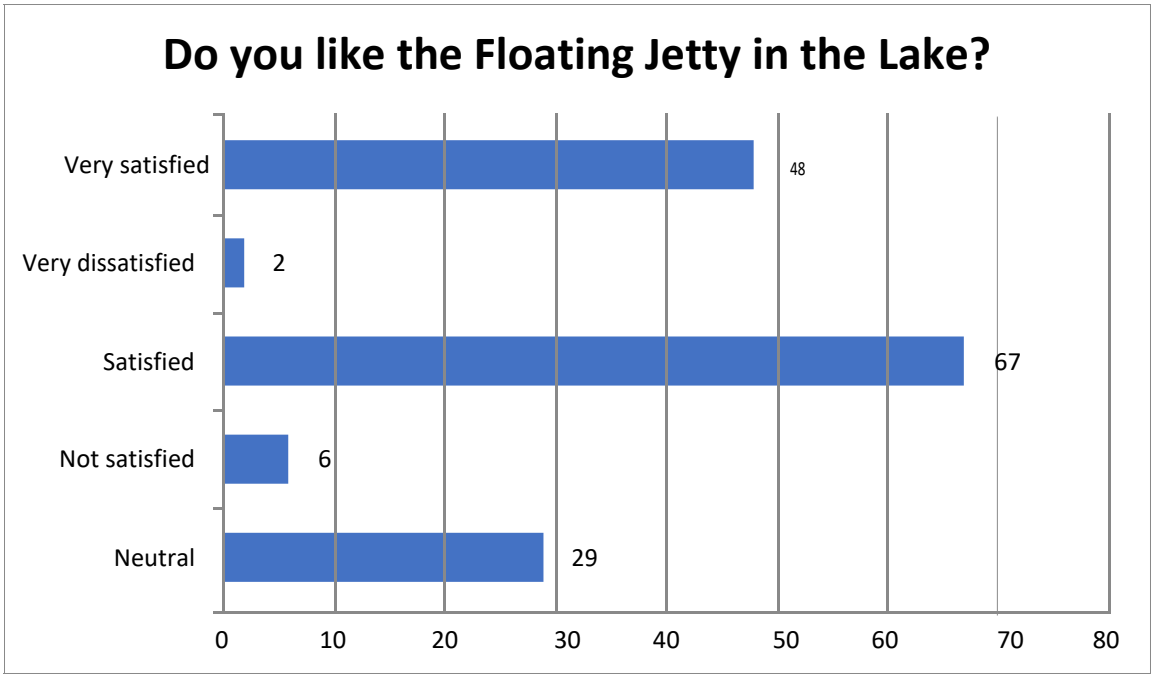
TABLE NO: 16

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Do you like the Floating Jetty in the Lake?	No. Of Respondent	Percentage
1.	Neutral	29	19
2.	Not satisfied	6	4
3.	Satisfied	67	44
4.	Very dissatisfied	2	1
5.	Very satisfied	48	32

GRAPH NO: 16

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



It is inferred 19 percent of the respondents like the floating jetty in the lake is neutral, 4 percent of the respondents like the floating jetty in the lake is not satisfied, 44 percent of the respondents like the floating jetty in the lake is very satisfied and 32 percent of the respondents like the floating jetty in the lake is very satisfied.

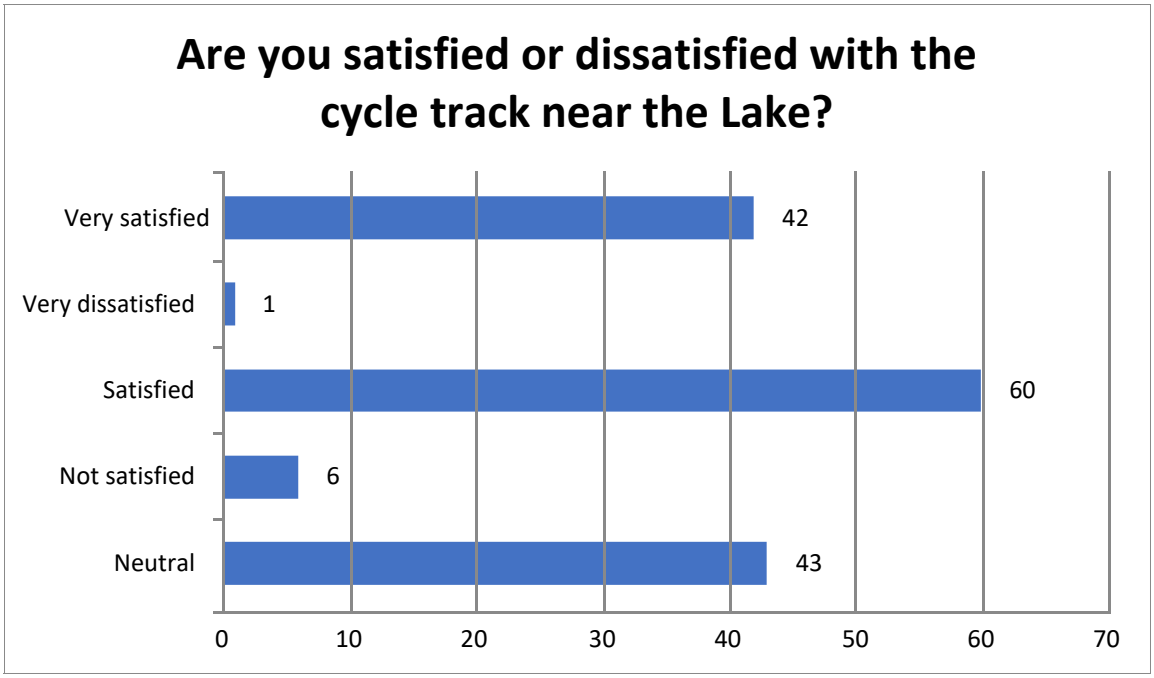
TABLE NO: 17

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Are you satisfied or dissatisfied with the cycle track near the Lake?	No. of Respondent	Percent age
1.	Neutral	43	28
2.	Not satisfied	6	4
3.	Satisfied	60	39
4.	Very dissatisfied	1	1
5.	Very satisfied	42	28

GRAPH NO: 17

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



Regarding the above table 28 percent of the respondents are neutral with the cycle track near the lake, 4 percent of the respondents are neutral with the cycle track near the lake, 39 percent of the respondents are satisfied with the cycle track near the lake, 1 percent of the respondents are very dissatisfied with the cycle track near the lake, 28 percent of the respondents are neutral with the cycle track near the cycle track.

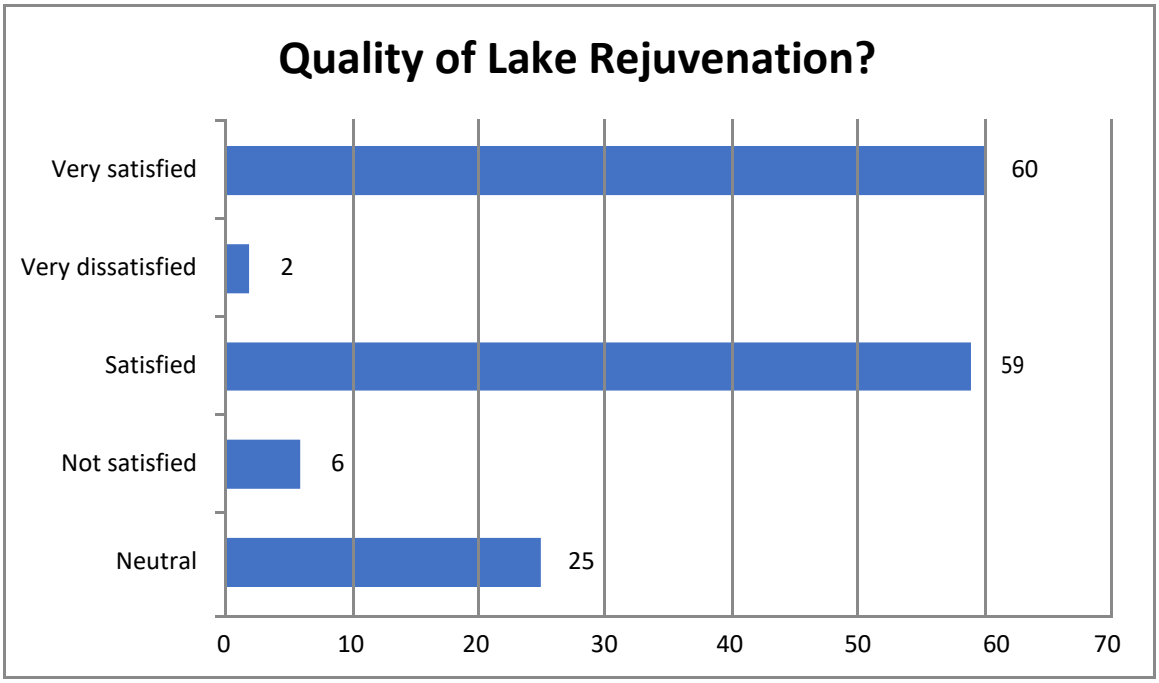
TABLE NO: 18

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Quality of Lake Rejuvenation?	No. of Respondent	Percentage
1.	Neutral	25	16
2.	Not satisfied	6	4
3.	Satisfied	59	39
4.	Very dissatisfied	2	1
5.	Very satisfied	60	40

GRAPH NO: 18

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



While analysing 16 percent of the respondents were neutral in the quality of lake rejuvenation, 4 percent of the respondents were not satisfied in the quality of lake rejuvenation, 39 percent of the respondents were satisfied in the quality of lake rejuvenation, 1 percent of the respondents were very dissatisfied in the quality of lake rejuvenation and 40 percent of the respondents were very satisfied in the quality of lake rejuvenation.

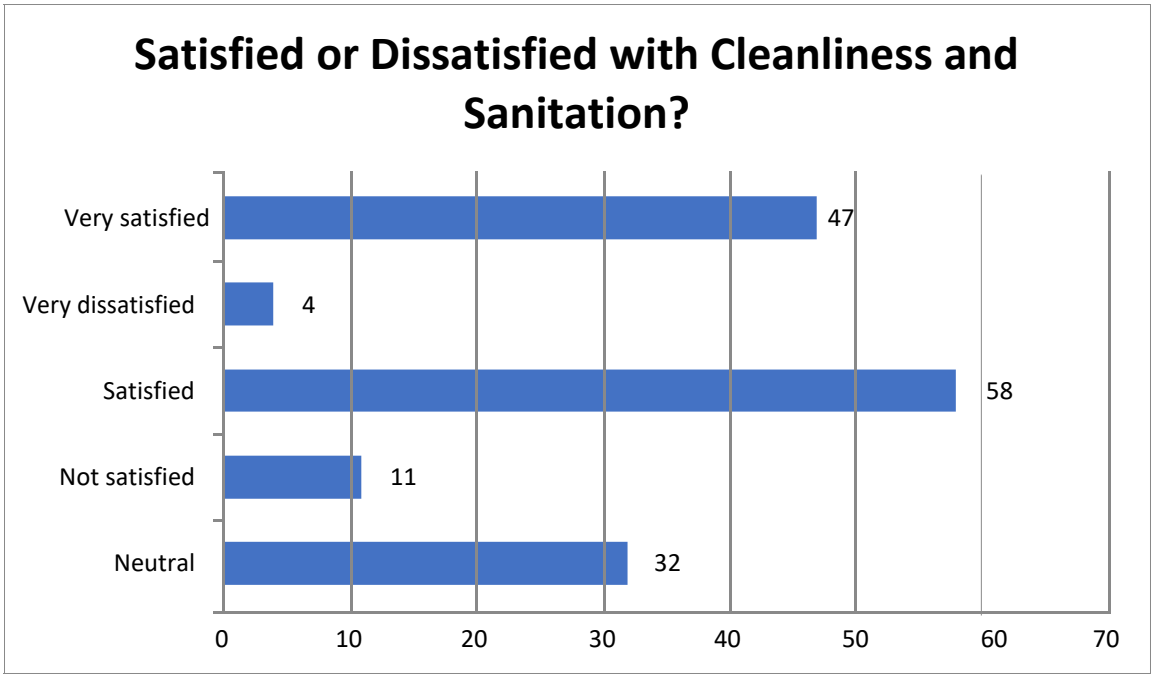
TABLE NO: 19

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Satisfied or Dissatisfied with Cleanliness and Sanitation?	No. of Respondent	Percentage
1.	Neutral	32	21
2.	Not satisfied	11	7
3.	Satisfied	58	38
4.	Very dissatisfied	4	3
5.	Very satisfied	47	31

GRAPH NO: 19

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



This table shows 21 percent of the respondents are neutral with the cleanliness and sanitation, 7 percent of the respondents are not satisfied with the cleanliness and sanitation, 38 percent of the respondents are satisfied with the cleanliness and sanitation, 3 percent of the respondents are very dissatisfied with the cleanliness and sanitation, 31 percent of the respondents are very satisfied with the cleanliness and sanitation.

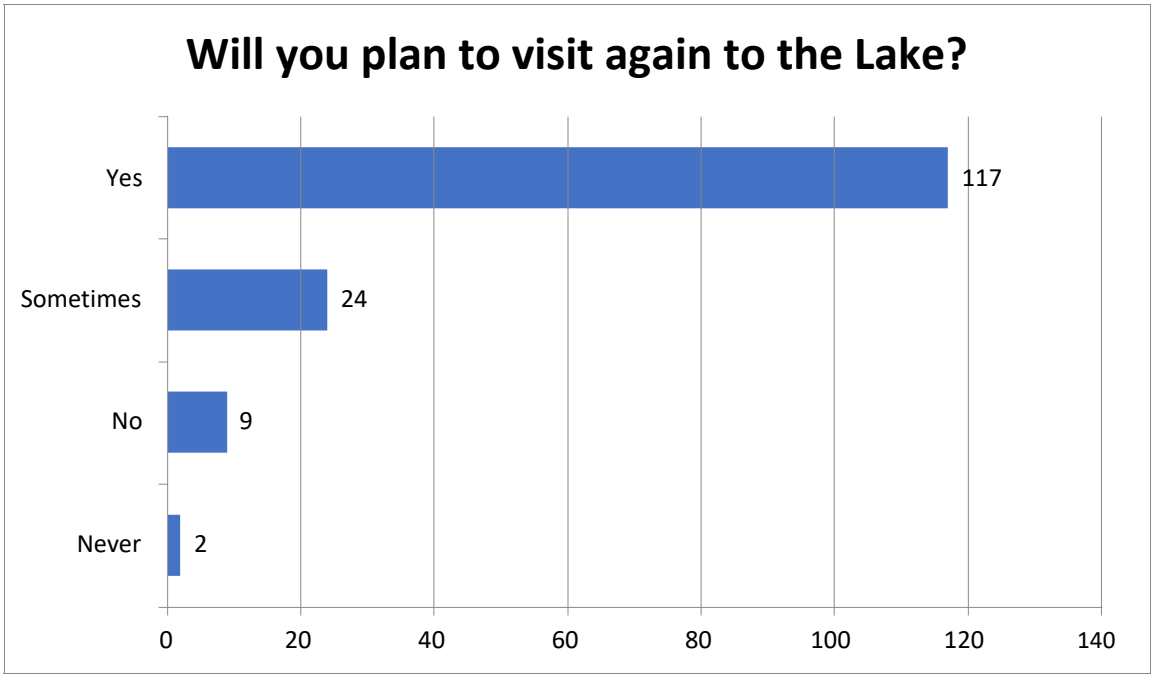
TABLE NO: 20

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Will you plan to visit again to the Lake?	No. of Respondent	Percentage
1.	Never	2	1
2.	No	9	6
3.	Sometimes	24	16
4.	Yes	117	77

GRAPH NO: 20

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



While analysing 1 percent of the respondent has plan to visit again to the lake is never, 6 percent of the respondent has plan to visit again to the lake is no, 16 percent of the respondent has plan to visit again to the lake is sometimes, 77 percent of the respondent has plan to visit again to the lake is yes.

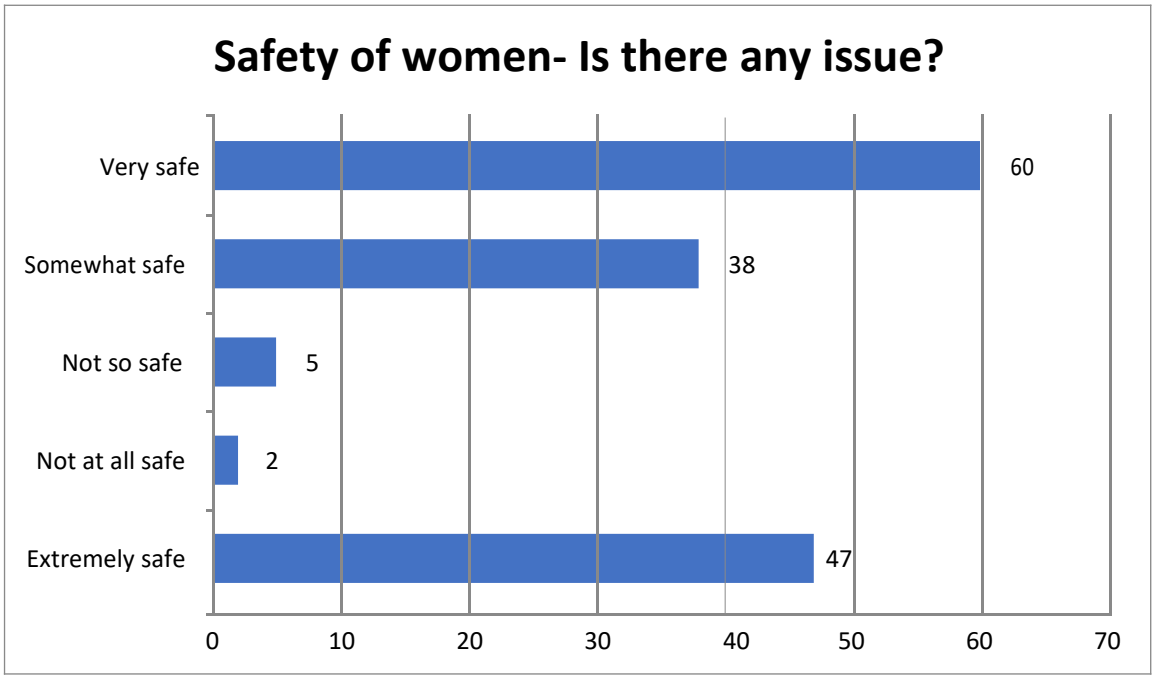
TABLE NO: 21

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Safety of women- Is there any issue?	No. of Respondent	Percentage
1.	Extremely safe	47	31
2.	Not at all safe	2	1
3.	Not so safe	5	3
4.	Somewhat safe	38	25
5.	Very safe	60	40

GRAPH NO: 21

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



The table represents 31 percent of the respondents said there is extremely safe for women in the lake, 1 percent of the respondents said there is not at all safe for women in the lake, 3 percent of the respondents said there is not so safe for women in the lake, 25 percent of the respondents said there is not somewhat safe for women in the lake, 40 percent of the respondents said there is very safe for women in the lake.

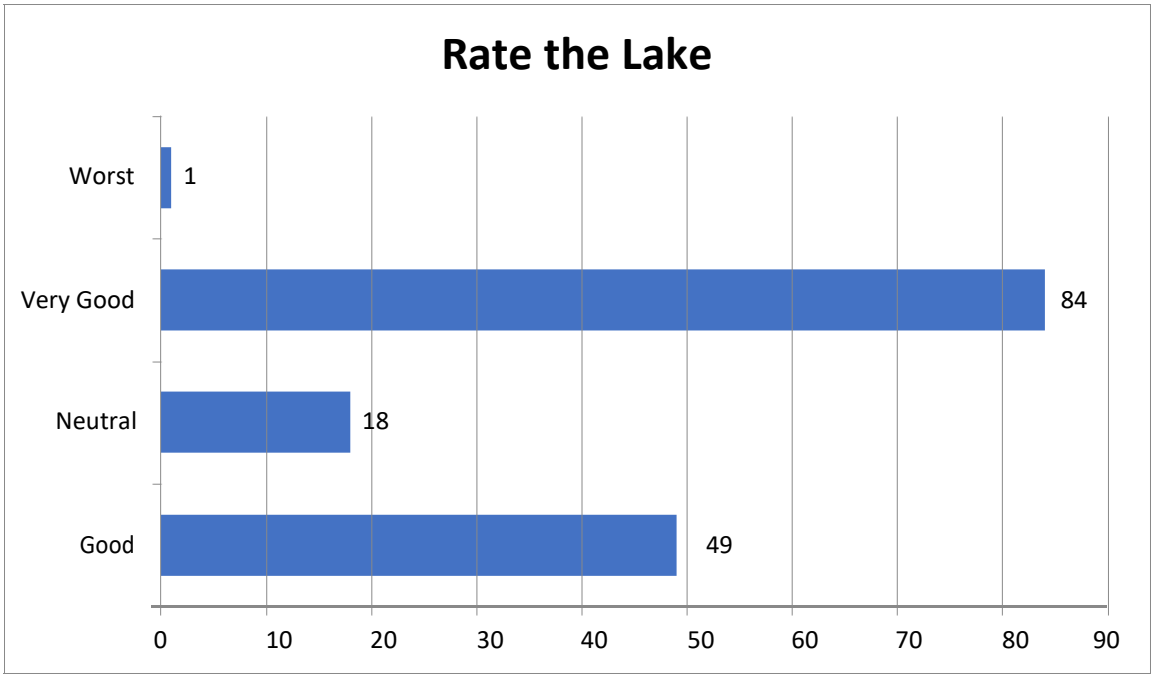
TABLE NO: 22

DISTRIBUTION OF THE SURVEY BY GENDER

S.No	Rate the Lake	No. Of Respondent	Percentage
1.	Good	49	32
2.	Neutral	18	12
3.	Very Good	84	55
4.	Worst	1	1

GRAPH NO: 22

GRAPHICAL DISTRIBUTION OF THE SURVEY BY GENDER



Regarding the above table 32 percent of the respondents given ratting to the lake is good, 12 percent of the respondents given ratting to the lake is neutral, 55 percent of the respondents given ratting to the lake is very good, 1 percent of the respondents given ratting to the lake is worst.

ANNEXURE

BEFORE REJUVENATION	AFTER REJUVENATION